

Important Information

Online Options

The following is a partial list of services that are available online at www.alumo.ca

- Chat with a live operator
- Purchase coverage for your spouse and/or dependent(s) before the deadline date
- Find practitioners
- Download claim forms and plan booklet
- General inquiries

Coordination of Benefits

Benefits under two insurance plans can be co-ordinated to increase your coverage up to a total of 100%.

For example, if you have other coverage in place following payment under this plan, you can submit outstanding balances to the other plan for consideration.

Family Add-On

For an additional fee, you are able to add family members (spouse and/or dependents) to the plan.

Visit www.alumo.ca to complete the family application form by the required deadline.

Please verify you have entered all information.

Opting Out

Students may opt-out of the Health and Dental plans by providing proof of alternative coverage at

www.alumo.ca and will then receive a reimbursement of their fee(s).

Final Opt-Out Deadline Dates

- September Start Students: September 25, 2026

Coverage Period

- September 1 - August 31

Claims Submission

NEW FOR 2026-2027:

Your drug, dental, and extended health care claims are insured by GreenShield.

PAY DIRECT - THE PHARMACIST/DENTIST WILL NEED TO KNOW:

GreenShield Group ID: UNB

Insurer: GreenShield Canada - GSC

Your Student ID with the prefix NBG
(Example: NBG123456789)

**Plan Name: University of New Brunswick
Graduate Student Association**



GreenShield™

Underwritten by GreenShield
Administered by GreenShield

**Submit claims
quickly and easily**

Claim through GreenShield's
online portal at
app.greenshieldplus.ca or
the GreenShield+ mobile app.



Claim Inquiries

GreenShield Customer Service

1-888-525-7587 (Mon to Fri 8:30 a.m. – 8:30 p.m. ET.)

GreenShield.ca – Student Centre

<https://www.greenshield.ca/en-ca/student-centre>

**Extra support
when you need it**

For eligibility details,
see alumo.ca

Mental Health & Wellness

**Student Assistance
Program**

Powered by Dialogue



A student assistance program
providing mental health and
wellness services 24/7

ALUMO

GSA
Graduate Student Association
UNIVERSITY OF NEW BRUNSWICK

2026-2027

Student Insurance Plan

**Full-time
Students Only**

Group ID: UNB

Designed for
the students
of the University
of New Brunswick
Graduate Student
Association

Questions?

Call Alumo
506-406-9972
or chat live at
www.alumo.ca.
Student ID required.



As a full-time registered
graduate student you are
automatically covered for the
benefits described herein.



ALUMO

Your Student Insurance Plan

→ As a full-time registered graduate student you are automatically covered for the benefits described herein.

Final Opt-Out Deadline Dates

→ **September Start Students:**
September 25, 2026



Scan to visit alumo.ca
for a complete summary of benefits



Prescriptions:

- 80% co-insurance
- Maximum: \$5,000



Dental:

- Maximum: \$850
- Basic and Preventative: 100%
- Minor Restorative: 75%
- Extractions (limit 2 wisdom teeth): 75%
- Major Restorative: 10%



Extended Health Care:

- Vision: 100% for a general eye exam every 24 consecutive months
- Prescribed lenses and frames or contacts: \$150 maximum every 24 consecutive months
- Paramedical Practitioners: 80% per treatment up to \$400-\$700 depending on the type of practitioner



**Live Help
Messaging**

Have a question? Chat with a live member of the Alumo team.
Visit www.alumo.ca. Student ID # is required.

Please refer to the student insurance booklet available at www.alumo.ca for plan details such as eligible providers, required referrals, exclusions etc.