

Important Information

Online Options

The following is a partial list of services that are available online at www.alumo.ca:

- Chat with a live operator
- Download claim forms and plan booklet
- General inquiries

Coordination of Benefits

Benefits under two insurance plans can be co-ordinated to increase your coverage up to a total of 100%.

For example, If you have other coverage in place following payment under this plan, you can submit outstanding balances to the other plan for consideration.

Family add-on

For an additional fee, you are able to add family members (spouse and/or dependents) to the plan.

Visit www.alumo.ca to complete the family application form by the required deadline. Please verify you have entered all information correctly, print & keep your confirmation #.

Coverage Period

- September Start Students: September 1 - August 31
- January Start Students: January 1 - August 31
- May Start Students: May 1 - August 31

AD&D and Travel (OOC)



Accidental Death & Dismemberment

- Provided by Desjardins Financial Services



Travel (Out of Country)

- Provided by AIG

Claims Submission

NEW FOR 2026-2027:

Your drug, dental, and extended health care claims are insured by Desjardins.

PAY DIRECT - THE PHARMACIST/DENTIST WILL NEED TO KNOW:

Desjardins Group Policy: Q2542

RX ID: 51

Your Certificate ID is your Student ID
(including leading zeros for a total of 9 digits)



Desjardins

Insurance
Life • Health • Retirement

Underwritten by Desjardins Insurance
Administered by Desjardins Insurance

Desjardins Insurance refers to Desjardins Financial
Security Life Assurance Company.

Submit claims quickly and easily

Register on the **Omni™** mobile app or Desjardins Insurance's online portal. Access your Payment Card, which lets you get claims processed immediately, and submit eligible types of claims online.

Omni

Download the app

Omni™ and the Omni logo are trademarks of Desjardins
Financial Security Life Assurance Company, used under
licence by Alumo.

Claim Inquiries

Desjardins Customer Service

1-800-263-1810

Groupservice@dfs.ca

Monday to Friday, 8:00 AM - 8:00 PM (EST)

ALUMO



2026-2027

Domestic Student Insurance Plan

Full-time Students Only

Group Policy: Q2542

Designed for the students of
Confederation College

Questions?

Call Alumo
807-697-2036
or chat live at
www.alumo.ca.
Student ID required.



As a full-time registered student you are automatically covered for the benefits described herein.



ALUMO

Your Student Insurance Plan

Opt-Out Deadline Dates

→ **September Start Students:**
Last Wednesday in September Annually

→ **January Start Students:**
Last Wednesday in January Annually
(new students ONLY)

→ **May Start Students:**
Last Wednesday in May Annually
(new students ONLY)



Scan to visit alumo.ca
for a complete summary of benefits



Prescriptions:

- 75% co-insurance
- Maximum: \$1,000 (\$25 annual deductible)



Dental:

- Maximum: \$750
- Basic and Preventative: 100%
- Minor Restorative: 75%
- Extractions (limit 2 wisdom teeth): 75%
- Major Restorative: 10%



Extended Health Care:

- Vision: \$65 for a general eye exam every 24 consecutive months
- Prescribed lenses and frames or contacts: \$80 maximum every 24 consecutive months
- Paramedical Practitioners: 80% per treatment up to \$300 depending on the type of practitioner



**Live Help
Messaging**

Have a question? Chat with a live member of the Alumo team.
Visit www.alumo.ca. Student ID # is required.

Please refer to the student insurance booklet available at www.alumo.ca for plan details such as eligible providers, required referrals, exclusions etc.